



**Subject:** Accessibility Status Update 2021  
**Report Number:** CS 22-02  
Department: Corporate Services Department  
Submitted by: Amelia Jaggard, Deputy Clerk  
Meeting Type: Council Meeting  
Meeting Date: Monday, February 14, 2022

## **RECOMMENDATION**

THAT Council receives the accessibility status update 2021, as information.

## **BACKGROUND**

The Multi-Year Accessibility Plan 2019-2023 indicates that an annual status report will be completed to document the progress and measures taken to implement the Town of Tillsonburg's strategy and meet the requirements of the Integrated Accessibility Standards Regulation.

## **DISCUSSION**

### **2021 Accessibility Achievements**

Accessibility achievements in 2021 included:

- Playground Equipment Replacement Program – Glendale Park Playground – Barrier Free Play Structure – Installed April 2021.
- Sidewalk Connectivity Program Implementation – completed second quarter.
- Paved service of Trans Canada Trail between Quarter Town Line and Tillson Avenue – completed third quarter.
- Customer Service Centre Façade update – main entrance vestibule was enlarged to enhance accessibility – completed second quarter.
- Community Grants process digitized – fourth quarter.
- Community Improvement Plan Application – 141 Broadway – Accessible Renovation Grant awarded.

### **Accessibility Advisory Committee**

The Accessibility Advisory Committee met three times in 2021.

The Committee provided feedback on Town projects including the Wayfinding Signage project and the Library Lane and Keating Alley redesign concepts.

The next Accessibility Advisory Committee meeting is scheduled for March 8, 2022.

### **Oxford County Joint Accessibility Advisory Committee**

The annual Oxford County Joint Accessibility Advisory Committee meeting was held virtually on November 8, 2021. The Committee heard a provincial policy update, an update regarding Oxford County accessible housing and a presentation regarding the Service and Support Animal Initiative (SSAI).

### **2022 Projects**

The following list of projects were included in the approved 2022 final budget and departmental business plans. These projects will improve the accessibility of Town facilities and services.

- Mobile Application for reporting and service requests – fourth quarter.
- Airport Website redesign – third quarter.
- Implement CloudPermit customer payment integration – second quarter.
- Implement Planning Application Web Portal & Digital Service Delivery – fourth quarter.
- Lindsay St Reconstruction – third quarter.
- Frances St Reconstruction – third quarter.
- Wayfinding Signage – fourth quarter.
- Completion of New Splash Pad – second quarter.
- Tillsonburg Community Centre Aquatic Centre Rehabilitation – second quarter (completion 2023).
- LLWP Building Replacement – Subject to grant award – fourth quarter.
- New Playground Apparatus – Southridge and Cranberry – second quarter.
- Accessible parking spot at Fire Station – second quarter.
- Town Hall Project – Design Development.
- Tillsonburg Hydro Inc. Website Update.
- Community Improvement Plan Application – Accessible Renovation Grants Available.

## Feedback

The Town of Tillsonburg welcomes public input as feedback helps to identify areas where changes need to be considered and ways in which we can improve facilities, goods and services. Should a member of the public wish to provide general feedback, comments or suggestion on how to improve accessibility in our facilities, goods or services please contact [clerks@tillsonburg.ca](mailto:clerks@tillsonburg.ca) or 519-688-3009 or complete an Accessibility Comment or Complaint Form as found on the Town of Tillsonburg website at the following link: <https://www.tillsonburg.ca/en/town-hall/Accessibility.aspx>

## CONSULTATION

Senior Leadership Team.

## FINANCIAL IMPACT/FUNDING SOURCE

None.

## CORPORATE GOALS

How does this report support the corporate goals identified in the Community Strategic Plan?

- Lifestyle and amenities
- Customer service, communication and engagement
- Business attraction, retention and expansion
- Community growth
- Connectivity and transportation
- Not Applicable

Does this report relate to a specific strategic direction or project identified in the Community Strategic Plan? Please indicate section number and/or any priority projects identified in the plan.

**Goal** – Within the community, Tillsonburg will strive to offer residents the amenities, services and attractions they require to enjoy balanced lifestyles.

**Strategic Directions** – Provide an expanded, accessible network of parks and trails.  
– Update municipal sports facilities consistent with modern standards.

**Ongoing Projects** – New playgrounds construction.

## ATTACHMENTS

None